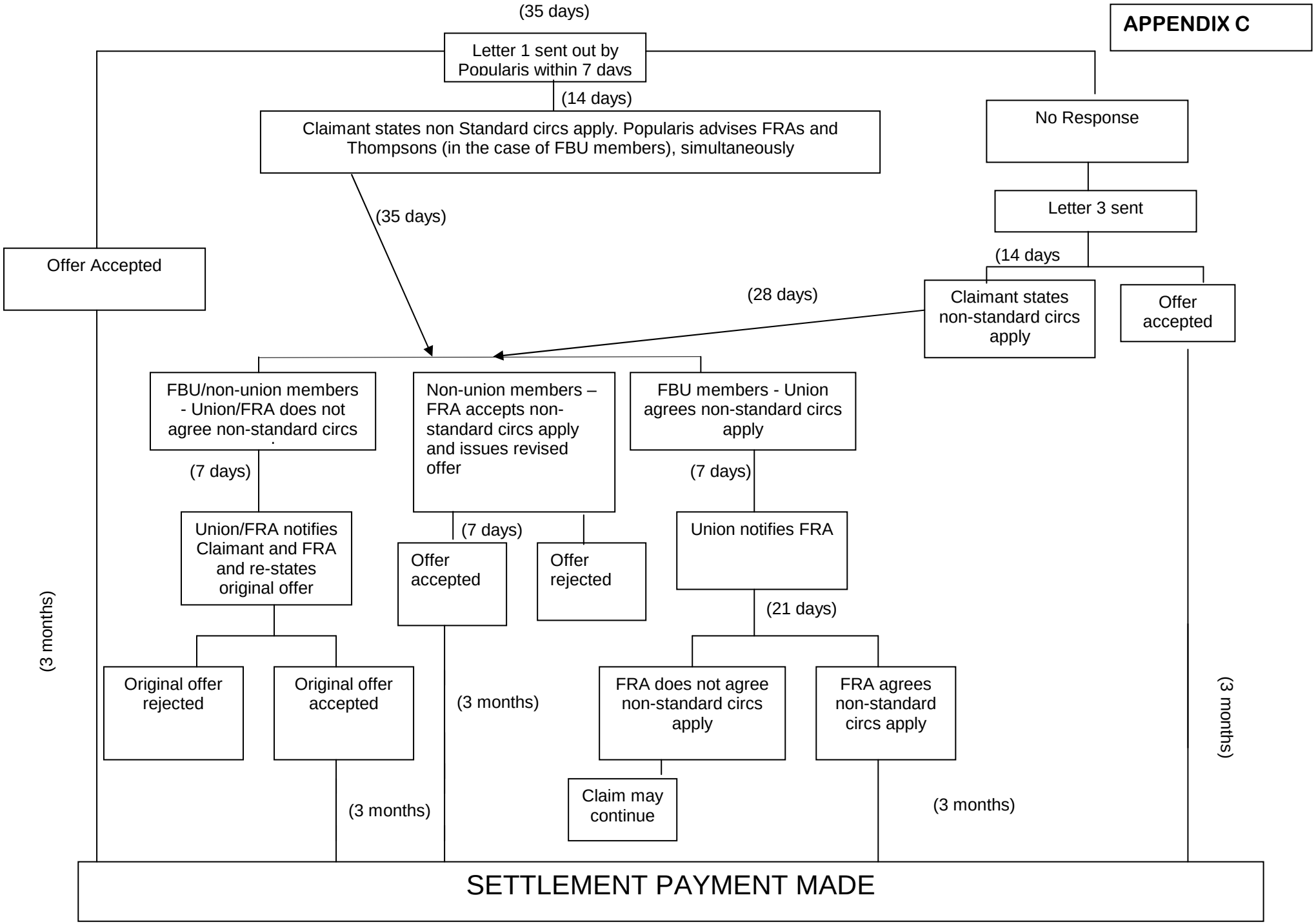
APPENDIX C


(35 days)
Letter 1 sent out by Popularis within 7 days
(14 days)
Claimant states non Standard circs apply. Popularis advises FRAs and Thompsons (in the case of FBU members), simultaneously
No Response
Letter 3 sent
(14 days
(35 days)
Offer Accepted
(28 days)
Claimant states non-standard circs apply
Offer accepted
FBU/non-union members - Union/FRA does not agree non-standard circs
Non-union members – FRA accepts non-standard circs apply and issues revised offer
FBU members - Union agrees non-standard circs apply
(7 days)
(7 days)
Union/FRA notifies Claimant and FRA and re-states original offer
(7 days)
Offer accepted
Offer rejected
Union notifies FRA
(21 days)
(3 months)
Original offer rejected
Original offer accepted
(3 months)
FRA does not agree non-standard circs apply
FRA agrees non-standard circs apply
(3 months)
Claim may continue
(3 months)
(3 months)
SETTLEMENT PAYMENT MADE